



CANADIAN TIRE

June 11, 2010

To whom it may concern.

Over the past week we have hosted Don Funk as a consultant in our Auto Service Center. Don's passion and dedication to this business is 2nd to none. He has the ability to delve into all aspects of the service business and make a difference.

He has a great talent at training, leading and motivating all team members in selling. His pricing philosophy ensures that we are not undervaluing our business while remaining true to the customer offering a great value.

Don's vision and upbeat attitude is contagious and challenges all team members to provide only the highest level of customer service.

We can truly say that we are a better team today than we were 1 week ago as a result of working with Don.

Sincerely,

"Laddie"

W.A. "Laddie" Hutchison
Associate Dealer CTC 270

Brennan Smith
Service Manager

CANADIAN TIRE ASSOCIATE STORE

W. A. HUTCHISON LTD.

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